

Thank you for choosing



David Wood Personnel®

... when the right choice is important



WHAT OUR CLIENTS SAY ABOUT US!

A PRODUCTIVITY SURVEY

As a part of our ongoing "Total Quality Management (TQM)" program, we have been asking our employer clients, since January 1993, to rate our Temporary Field Employees. Since that time we have incorporated a work evaluation within our Time Card client approval process. The President of David Wood Personnel at our corporate headquarters reviews each evaluation. The Temporary Employees typically do not see these evaluations.

We asked our clients, to rate our employees in four categories:

PUNCTUALITY
APPEARANCE
ATTITUDE
PERFORMANCE

One Thousand Nine Hundred Eighteen (1,918) individual responses were received in 2016. Here is a summary of the responses received.

CLIENT FIELD EMPLOYEE RATING
98.8% EXCELLENT OR GOOD
1.5% FAIR
0.1% POOR

The **EXCELLENT** to **GOOD** rating was more than 5 to 1.

Our clients were also asked if they would like this Temporary Employee assigned again.

**All of the responding clients, except one,
indicated they would like
this Temporary employee assigned again.**

Client satisfaction is our most important daily goal. While we are proud of our record of careful recruiting, screening and selection, we are constantly listening to you, our client, for ways to improve our services.

BENEFIT TO YOUR COMPANY: Based on this survey, we can give you a 98% assurance that our Temporary Employee will meet or exceed your expectations.